

# Gina DeLapa

Speaker • Author • TV Personality  
Corporate Etiquette Coach



Gina  
speaks on



## Thriving at Work

Maximize employee engagement, innovation, productivity, and morale. Special emphasis on self-care and stress management.

## From Buddy to Boss: Success Strategies for Managers

Get the tools, motivation, and inspiration to manage with confidence and humility, discernment and decisiveness, empathy and authority.

## Building Customer Loyalty (Before Someone Else Does!)

Learning to understand your customers' needs, strengths, and even their fears will help you meet/exceed their expectations and gain their loyalty.

## From Flip-Flops to Wingtips: Professional Etiquette for New College Hires

Inspire new hires to conduct themselves with confidence and class, while staying enthusiastic and driven.

## Mission Possible: Re-Igniting Your Company's Purpose and Pursuing Common Goals

How many employees even know their organization's mission statement? Reinvigorate your team with this interactive session that will have them clarifying your organization's *true* mission. (Hint: It may end up being fewer than ten words!)

## Gina DeLapa

As America's Ultimate Reminders<sup>®</sup> Coach and the author of **THRIVING AT WORK**, I have inspired audiences throughout the U.S.

The #1 reason I get hired and rehired: I listen. Your objectives become my objectives. They serve not only as the structure of my speech, but the springboard for involving your audience.

Through humor, original stories, and good old-fashioned authenticity, I not only bring your objectives to life—I give your audience opportunities to think and reflect on what they are learning.

And because my background also includes training, career-counseling, and graduate-level teaching, I connect readily and easily with audiences of all levels—from college interns to CEOs.

I look forward to connecting with *you*.

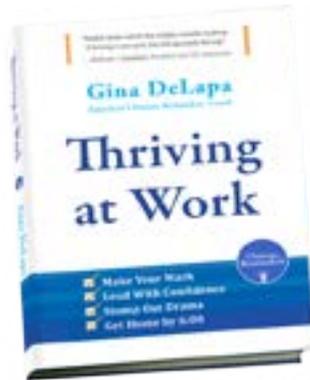
[www.ginadelapa.com](http://www.ginadelapa.com)

*"We really got a lot out of your training. The exercise about being open to change really hit the nail on the head ... the mission exercise was fantastic. You were able to steer the conversation so that everyone at the workshop was able to contribute something."*

**-ANDREA GONZALEZ, Supervisor II  
San Marcos (CA) Senior Activity Center**

*"A great presenter that is very open to pre-presentation input. She is engaging, entertaining, and easily grabs the attention of the audience. Would definitely bring (her) back again."*

**-ROGER WAGNER, PRESIDENT  
Victor Valley Community College**



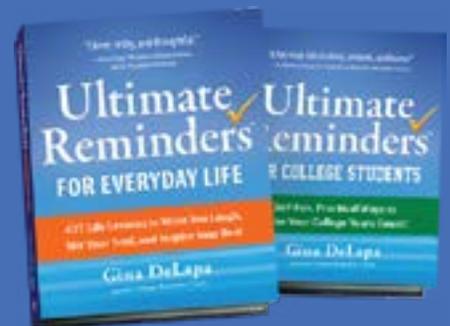
**GINA'S SPECIALTIES also include: Self-Care; Empowerment; Leadership; Personal Growth; Team-Building; New Hire Onboarding; Employee Engagement; Client/Customer Relations**

*"Helpful stories woven into a highly readable roadmap. If thriving is your goal, Gina DeLapa points the way."*

**-Michael J. Nyenhuis,  
President and CEO, Americares**

**Check out Gina's Ultimate Reminders<sup>®</sup> Book Series**

**For more information, please visit  
[www.ginadelapa.com](http://www.ginadelapa.com)**



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**BOOK GINA TODAY!**

**Jared Kuritz  
STRATEGIES Public Relations  
jkuritz@strategiespr.com  
760-550-9850**